



## CARLTON TOWERS

### Gin & Jazz Questions and Answers

- **What time does the event start?**

Gates will be opened from 1.30pm. Live performances start from 2pm.

- **What is included in the ticket purchase?**

Ticket price includes: Entry into the Gardens and Grounds. Parking, Wi-fi and Live performances from bands, musicians, singers and dancers.

- **I don't have a ticket?**

Your confirmation email is your ticket with your unique reference number on. Please have this ready for inspection at the gate on arrival.

- **Dress code?**

There isn't one. Just wear anything you feel comfortable in – we want you to feel relaxed. As we are expecting glorious sunshine for the Gin & Jazz event, we kindly encourage people to be sun safe. Please ensure you have adequate clothing, use shaded/indoor areas from time to time and wear sunscreen.

- **What time does the Event finish?**

While ever good times are being had we will accommodate. Live performances are due to finish at approx. 10pm.

- **Can children come to the Event?**

Yes, we welcome children to the event. However, please note there will be no children's entertainment on the day and alcohol will be served at this event.

- **Parking?**

We have parking included in the price of the ticket. There will be a one-way system in place: Access will be from the Main Gate only. You will be directed by our staff on arrival and departure.

- **Which gate do pedestrians come in?**

Both. Pedestrians can access on foot only from the Main Gate or Private Drive (opposite Odddfellows).

- **Can I bring my own chairs/benches?**

Yes, we are happy for you to bring your own seating. We will have some outdoor seating available including, straw bales and various garden furniture. This will be limited to a first come first served basis.

- **Food?**

We will have some hot food along with ice cream to purchase. This is an open event so number of guests may go up, food will continue to be served while stocks last.

- **Can I bring alcohol?**

**No – under no circumstances.** As a licensed premise, we need to have control over the alcohol being drank onsite and cannot allow any to be brought in externally. We will have two outdoor bars; one offering a selection of Gins and the other bar will be stocked with bottled beers, wines and soft drinks etc.

- **What entertainment will there be on the day?**

We will have a variety of performers throughout the day, including:

**Josh on Sax**

**The LB Duo**

**Dance tribute performances from Anna's Academy of Dance**

**Allsortz Band**

**Cherie**

**Sarah On Sax**

**Precious Notes**

- **First Aid & Lost Child Point**

We will have first aiders on site throughout the day. Our First Aid & Lost Child Station will be located on the ground floor in Cooks. Announcements can be made at the DJ Stand, in any unfortunate event.

- **Where are the toilets?**

We have male and female toilets on both the upper and ground floors of the House.

- **Do you have a Baby Change/Breast Feeding area?**

Yes – we have a private area in our Bow Drawing Room which will be dedicated to these purposes. The Bow Drawing Room is located to the left of the entrance hall in the main building.

### **Polite Notice**

Please be aware we have a zero-tolerance policy when it comes to unruly / abusive behavior towards staff or guests. We reserve the right to remove anyone from Private land who does not adhere to this. Children must be supervised at all times.

**We hope you have a fantastic time and we are thoroughly looking forward to seeing you all!**